

## **GENERAL CONDITIONS 2006**

### **FARES & DISCOUNTS**

1) The published tariffs are expressed in Euro per person per stretch and are comprehensive of the sea passage in the selected accommodation; port taxes and eventual fuel surcharges are published separately but included in the price of the ticket.

Meals, drinks and extras are not included in the ticket price.

2) Discounts & Promotions: Infants under 4 years travel free in DECK accommodation without the right to a bed accommodation. Children from 4 up to 12 years old with a cabin reservation get a 50 % discount on the adult fare. Infants and Children must be accompanied by at least one adult, and each person must hold a ticket for embarkation. Discounts are not cumulative with other reductions and special offers on the market. The return trip discount is offered exclusively when a round trip fare is booked and is already comprehensive in the "return" column of the tariff section. It is applied to any ports of destination. Valid proof may be required by Maritime Way upon request for discounted fares. Passengers entitled to discounted fares are kindly requested to state it, at the time of the booking. Once the ticket is issued, no refunds are allowed for price differences. Groups, trucks, empty or partial empty buses and unattended vehicles are subject to special agreements. Details upon request.

### **TICKETS - RESERVATIONS**

1) The ticket is strictly personal. It is not transferable and is valid only for the date, for the specific accommodation and route it has been issued for.

2) Reservations and bookings can be made through all entitled Travel Agencies, Central Reservation Offices, the Company's Port Agents and via the Internet on [www.maritimeway.com](http://www.maritimeway.com).

3) Passengers with "open date" tickets should confirm their reservations well in advance especially during high season. At the time of booking the price for the return stretch is automatically calculated on a low season DECK accommodation. Such tickets are valid for one year after the issuing date and any difference in price due to season or accommodation changes must be paid by the passenger. Maritime Way does not guarantee the transport to passengers on their desired travel dates on open date tickets and is not responsible for the eventual lack in the transport of the passenger. Clients with Open date tickets that have confirmed the re-entry date, don't have the right to change their ticket again or to cancel it.

4) According to the EU Directive 98/41, the Presidential Decree 2399 of the Hellenic Republic and the International SOLAS regulation, it is compulsory to state the following information when making a reservation: Surname, Name (Initial), gender, birth date (day/month/year), class of vehicle and plate number. Passengers from non - European Union countries (and non - Schengen) countries are required to supply the following additional information: citizenship, birth date, passport number and expiry date, Visa expiry date (if required). Please ask your Consulate to request for travelling dispositions.

5) Passengers requiring special care must notify their travel agent or the Company's Central Reservation Office at the moment of the booking and also to the ship's reception when boarding.

### **CANCELLATIONS - REFUNDS**

1) Company will not provide any kind of refund without having the original ticket.

2) The following amounts are refunded for ticket cancellations made at the issuing travel agency or at Maritime Way's Offices: 100 % refund, from the date of ticket issuance until 30 days prior to departure. 75 % refund, from 29 to 7 days prior to departure, 50 % refund, from 6 days to 24 hours prior to departure. Maritime Way has no obligation to refund tickets 24 hours prior to the ship's departure or if the ticket holder does not report at check-in (NO SHOW) 2 hours before departure, 3 hours for OPEN DECK accommodation.

- 3) In the event of total cancellation of a round trip ticket the penalty calculation will be applied on the departure date. The same rule will be applied for the round trip tickets with open return, in the event where only the return stretch on a round trip ticket will be cancelled, the penalty will be calculated on the return departure date. In the event where only the outward stretch on a round trip ticket will be cancelled, the remaining stretch will be charged as per one way fare.
- 4) Cancellations and refunds can only be settled through the issuing travel agency on condition that the date of cancellation is confirmed on the ticket with the stamp and signature of an issuing office (travel agency or port office). Port agencies may cancel a reservation but not refund money.
- 5) For any change made on a reservation the Company will charge 5, 00 Euros. Any change made on an issued ticket must be reported to the issuing agent, the Central Reservation Offices or the port offices and will be charged 10,00 Euros. In the event that the client with a paid and issued ticket asks for an upgrading or decides to leave in a different seasonality, he must pay the difference contextually to the port office. In the case such change is equal to a ticket amount decrease, no refund is allowed.
- 6) In the event of ticket loss, the passenger must notify the issuing agent in writing and add the relevant police declaration. The refund for the lost ticket will be made at the end of the year - if found untravelling - at the year's end checking by the Company. It is not possible to emit a duplicate of the lost ticket in this case clients must buy again a new ticket asking the refund for the lost one as per Company rules to the issuing office.

## **BOARDING INSTRUCTIONS**

- 1) Passengers must report at the embarkation for check-in at least 2 hours before departure, otherwise the Company reserves the right to dispose of the reserved accommodation without any refund to the passenger.
- 2) Passengers travelling on campers or motorhomes in OPEN DECK must report at the embarkation at least 3 hours before departure. For campers arriving late at check-in the parking in open deck is not ensured.
- 3) For safety reasons, passengers with "Camping on Board" arrangements are not allowed to use propane or any other cooking or heating gas during the entire stay on board.
- 4) For vehicles, the boarding time and embarkation priority is subject to local port authority regulations at the port of departure. Drivers must embark/disembark their vehicles according to the ship's crew instructions.
- 5) It is strictly forbidden to carry guns, explosives, flammables, combustibles or other dangerous substances or materials on board.
- 6) In accordance with the Schengen Convention, passengers travelling within the European Union do not have to go through passport control. However, all passengers are required to have a valid passport and/or other travel documents at all times. Maritime Way cannot be held responsible in the event that authorities prevent a passenger from continuing his/her journey and reserves the right to deny embarkation to any individual who does not possess a valid travel document. In the event of a fine being imposed by the immigration office, the amount will be charged to the passenger who failed to provide the proper legal documents. In the event of immigration officials refusing entry, the passenger will be sent back at his own expense.

## **PETS**

Pets travel free of charge in specially designated areas on the ships' deck. Pets are not allowed in indoor public areas or cabins. Pet owners are responsible for feeding their animals and for pet hygiene. While boarding, dogs must wear their muzzle. Pet owners must have a valid passport released by the competent office, updated with vaccines and recalls. Microchip, anti-rabies inoculation, worm treatment are necessary for abroad.

## **GENERAL INFORMATION**

- 1) Passengers are responsible for complying with all Port, Health and Customs regulations.
- 2) Passengers must follow the Ship's Captain and crew instructions regarding public order or safety on board.
- 3) In case of complains on board passengers must contact the Staff Captain or Chief Purser and ask for a signed document stating the facts which need to be sent to MY WAY GSA SRL COMPANY'S GENERAL SALES AGENT offices at the end of the trip.
- 4) Passengers are kindly requested to take their personal belongings that might be needed during the trip. The company shall not be held liable in case of loss of money or valuables stored in cars, luggage, common areas or cabins. Passengers are welcome to check personal cash or valuables with the Purser's office for safekeeping.
- 5) Local time on board: Greek.
- 6) Official currency on board: Euro.
- 7) Cabins are characterized as 2, 3 or 4 berth depending on the number of passengers occupying it, not on the number of beds. In the event of a reservation of a double cabin for exclusive use, a 50 % supplement is charged for the unoccupied berth.
- 8) It is prohibited to sleep and eat foods not bought on the ship in the common internal areas
- 9) For passengers travelling with the 'Camping on Board' formula, water and electricity are provided free of charge.
- 10) Arrival times quoted in timetables are expressed in local time and indicate the ship's arrival at the port's entrance (pilot station).
- 11) Maritime Way cannot be held liable for arrival/departure delays caused by unforeseen circumstances or due force majeure.
- 12) The terms and conditions reported in this catalogue are ruled by Greek Law. In the case of legal dispute the competent forum is the Athens' one.

## **LIMITED LIABILITY**

MARITIME WAY will make every possible effort to adhere to the timetables, prices and conditions printed in the official brochure. However, in the event of an increase in the fuel prices, currency fluctuations or other unforeseen circumstances, the Company reserves the right to change the timetables and fares or to replace a vessel without prior notice. In the unlikely event where a trip will be suspended due to a proven Company responsibility, the Company will provide to endorse passengers and vehicles with issued tickets on another Company, otherwise the customer is entitled to a full refund of the fare without any further obligation of the Shipping Company towards the passenger for any damages resulting thereof.

The above General Conditions apply also to F/B Elli T of Endeavor Lines.